

**Quorn Park Solar Hybrid Farm - Project Stakeholder Interactions**

**Register**

Complaint Extract: Last Updated 31/05/2025



Interaction ID	Interaction Date	Interaction method	Interaction Purpose	Stakeholder Type	Interaction Topic(s)	Details of Interaction	Perceived nature of interaction	Notes/actions	Status
QPHF-20	8/03/2024	Email	Complaint	Near neighbour (within ~2km)	Private Driveway being obstructed	The stakeholder notified EGPA that the intersection on his driveway was blocked off by road crew also using his gate access as a parking bay, stating that the School bus couldn't pick up kids today because of this work.	Negative	EGPA investigated the issue with its contractor who was conducting Geotech studies through a subcontractor. EGPA asked the stakeholder to provide photos of the vehicle obstructing his entrance and followed up on this in the following days. Photos were not provided.	Closed
QPHF-23	22/04/2024	Email	Complaint	Near neighbour (within ~2km)	Weed management	The stakeholder asked why was silver leaf nightshade spreading from site and expressed concerns about the weed spreading on his land.	Negative	EGPA responded via email with an explanation on methods used, inc. photos. EGPA Project Manager tried to call the stakeholder on 23/04/2024 to discuss in further details.	Closed
QPHF-27	8/08/2024	Email	Complaint	Near neighbour (within ~2km)	Road works and increased traffic	The Stakeholder stated that 'trucks and traffic increase since starting the project have put a significant increase of danger to the children and local traffic increasing the risk of an accident or death by negligence already witnessed by project contractors'	Negative	EGPA asked the stakeholder to specify the date(s), time(s) and vehicle(s) of which the stakeholder is referring to. EGPA will review any reported negligent driving behaviour that includes sufficient details for us to initiate an investigation. No response received by the stakeholder.	Closed
QPHF-47	6/09/2024	Email	Complaint	Near neighbour (within ~2km)	Driveway upgrade	Stakeholder complained about lack of comms with EGPA and civil contractor	Negative	Stakeholder requesting EGPA to expand the voluntary benefit sharing contribution the project has made towards his driveway upgrade to include additional road leveing works that were not necessary to complete the previously agreed road upgrade.	Closed
QPHF - 59	18/11/2024	SMS/Text	Complaint	Near neighbour (within ~2km)	Neighbour's mail not being delivered	Neighbour complained about his mail not being delivered any longer due to letterbox misplacement after road upgrade works.	Negative	EGPA liased with neighbour and project team to understand the issue. EGPA followed up with Australia Post and EGPA site team assisted the neighbour in relocating the letter box.	Closed
QPHF - 111	15/04/2025	Email	Complaint	State Government (elected)	Construction noise exceeding limits and impacting neighbours; Survey team accessing properties without notification, requesting access nor permission; Removal of boundary fence without notification, requesting access nor permission and no removal of the replaced fence; Removal of entranceway and gates for road upgrades which haven't been replaced; Road safety and driver conduct on access routes to and from site, in particular cutting corner at McGrath Lane and Back Trundle Road; Consultation regarding minimising views of the project.	DPHI contacted PE re. official complaints received by a project stakeholder	Negative	PE provided an extensive response to DPHI on all raised matters. PE response has been shared with the project stakeholder also, with whom PE has continued to liaise throughout the project construction phase	Closed
QPHF - 115	13/05/2025	Phone	Complaint	Near neighbour (within ~2km)	Noise levels	Stakeholder complained via phone call to site manager that the construction works (piling) were too noisy, and unbearable for their family as the some family members were sick and up all night	Negative	Site team moved all the construction works to the other side (eastern) of the project to provide some relief to the stakeholders in the specific circumstance of family members being unwell	Closed
QPHF - 116	15/05/2025	SMS/Text	Complaint	Near neighbour (within ~2km)	Noise levels	Stakeholder complained that the construction works (piling) were too noisy from their kids' bedroom	Negative	Site team ceased all piling works for the day to provide respite to the stakeholdwer while family members were unwell. The site team ameded work schedule for the day so that lower noise works were undertaken on site during that day.	Closed
QPHF - 118	16/05/2025	SMS/Text	Complaint	Near neighbour (within ~2km)	Noise levels	Stakeholder lodged a formal complain with DPHI as piling works resumed	Negative	Site team acknowledged the stakeholder's text and shared the complaint internally for assessment, whilst contintuing to liaise with both DPHI and project stakeholder on this matter. Piling works continued to be monitored on the day.	Closed
QPHF - 122	21/05/2025	SMS/Text	Complaint	Near neighbour (within ~2km)	Noise levels	The stakeholder sent a text message to the PE Site Manager raising concerns about piling noise	Negative	In response, all piling activities were paused. Later that day, at 3:00PM, the acoustic consultants arrived on site to conduct noise monitoring. Piling activities resumed once the acousting consultants commenced their monitoring.	Closed

QPHF - 126	28/05/2025	SMS/Text	Complaint	Near neighbour (within ~2km)	Noise levels	Stakeholder stated that the piling noise was too loud. PE reps acknowledged the complaint and shared with project team for assessment/action.	Negative	Measures implemented to reduce the noise from piling included moving rigs from west side of the project and reallocate them in other points.  Additional implemented measures: <ul style="list-style-type: none"> <li>•Reallocate maintenance and quality activities during the first hour of work.</li> <li>•Considering breaks during the morning to stop piling activities for a period of time.</li> <li>•Continue monitoring noise levels and wind direction on site.</li> <li>•Avoid to have 3 rigs in the western side of the property.</li> </ul>	Closed
QPHF - 128	29/05/2025	SMS/Text	Complaint	Near neighbour (within ~2km)	Noise levels	PE received a video sent by the stakeholder to site manager, stating that the noise from site activities was too loud	Negative	PE rep told the stakeholder that the complaint would be escalated. The project continued to monitor and check with Piling subcontractor if the activities could be rearranged to reduce noise in the western side, by reallocating rigs in other part of the farm.	Closed